

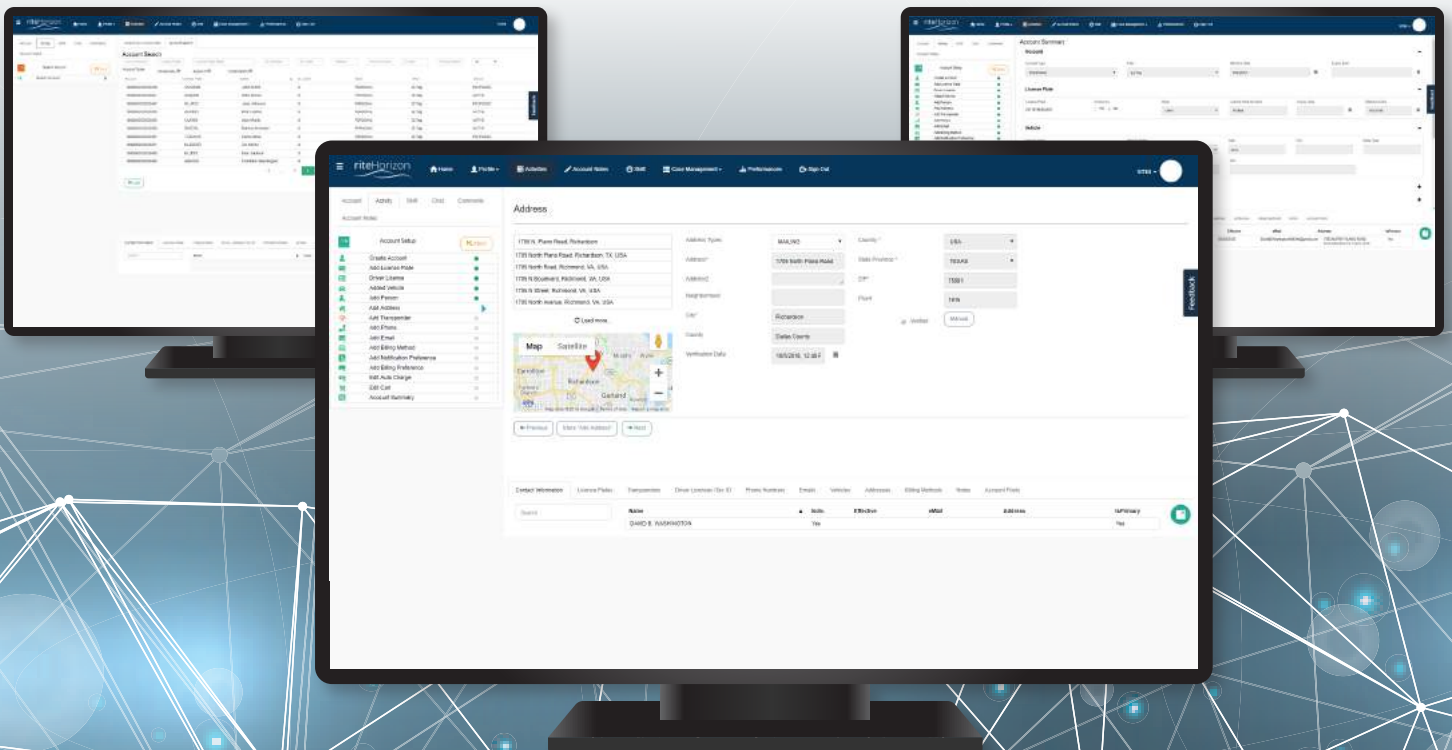
riteHorizonTM

Advanced knowledge. Modern perspective.

A production proven, enterprise-level

Back-Office Platform

exclusively designed for the tolling industry



Learn more at www.etcc.com or by emailing us at bizdev@etcc.com

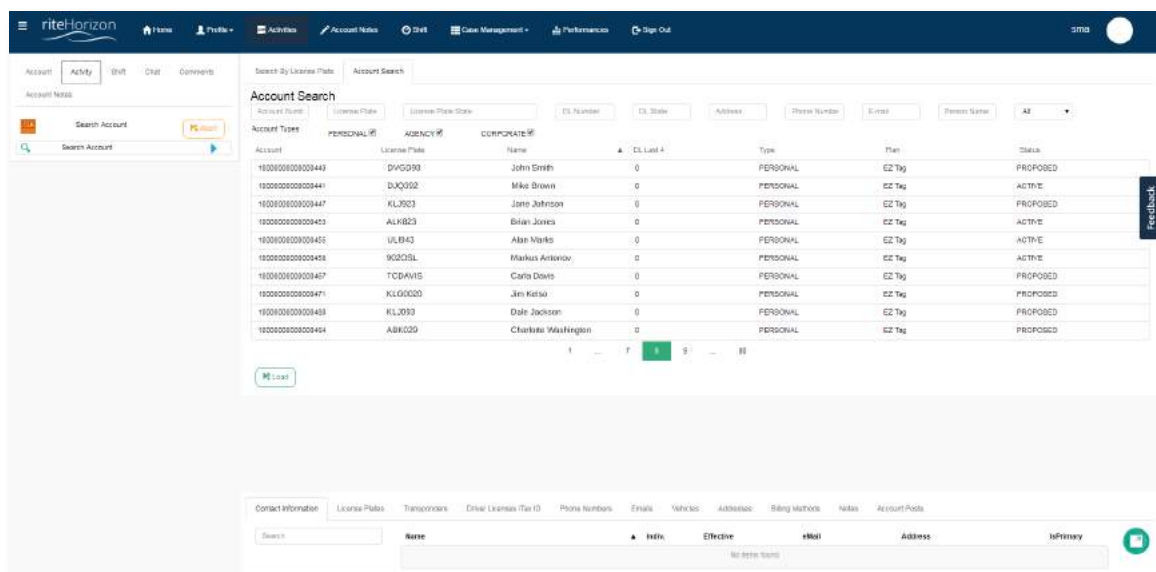


Seamless. Comprehensive. Unified.

riteHorizon™ is a suite of tolling specific modules, integrated with COTS components, that provides unified account management, a true self-service application, ad-hoc operational data, and automated operations of your tolling back-office service functions.

riteHorizon™ provides the following features:

- ◆ An Accurate Invoice and Billing System
- ◆ Multi-layer OCR and Image Review
- ◆ Automated Payments and Collections
- ◆ Integrated IOP and Parking
- ◆ Banking, Treasury, and Reconciliation
- ◆ Financial Management and Reporting
- ◆ Notifications and Content Management
- ◆ A Case Management System



Introducing riteOnline™

With riteOnline™, we offer complete customer self-service using the latest technologies.

Amazon Alexa Skills

- ◆ Make a payment
- ◆ Check an account balance
- ◆ Check recent transactions

Chat Functionality

- ◆ Chat with customers from the website
- ◆ Assist customers with accounts or invoices
- ◆ Choose from a variety of custom configurations

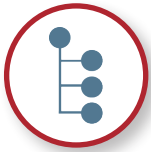
Social Media Integration

- ◆ Integrate with Google, Facebook, and Twitter
- ◆ Enable customers to easily follow you



Welcome to enterprise resource planning for all aspects of tolling management.

Accuracy, Performance, Reliability, Flexibility, Scalability, and Security.



Host BOS

- ◆ Data exchange with roadside toll systems
- ◆ Roadside solution agnostic



Account Management

- ◆ Single account structure
- ◆ Transponder and image transactions



Dashboard

- ◆ Real-time snapshots of operational statuses



Online Customer Service Center

- ◆ Responsive website supports multiple devices and browsers
- ◆ Web accessibility compliant



Accounting Module

- ◆ GAAP/GASB and PCI-DSS Level 1 compliant
- ◆ Tokenized payment appliance
- ◆ Comprehensive reconciliation and auditability



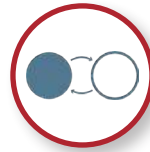
Reconciliation Module

- ◆ Tracks status of data exchange with third parties
- ◆ Reconciles lane transactions to the back office



Reporting

- ◆ Easy-to-understand suite of reports
- ◆ Finance, operations, and audit capabilities



Interoperability

- ◆ Bidirectional transaction processing for both Hub and Peer models
- ◆ Parking transaction processing



MOMS Monitoring

- ◆ Integrated ticketing system
- ◆ Asset tracking and management system



IVR Interface

- ◆ Screen pop, IVR, and skill-based routing



Treasury Module

- ◆ Reconciliation of each payment received
- ◆ Automated bank and credit card reconciliation



CRM

- ◆ Contact and campaign management
- ◆ Customizable notifications and delivery
- ◆ Configurable case and workflow management



Inventory

- ◆ Traceability across locations and users
- ◆ Creation and tracking of purchase orders
- ◆ Automated inventory re-order



Ad-Hoc Reporting

- ◆ Drag and drop ability
- ◆ Ideal for technical and non-technical users



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