

riteOSS™

What MOMS was meant to be...

A predictive Enterprise IT Service and Asset Management solution that keeps tolling, ITS, and multimodal systems running smoothly

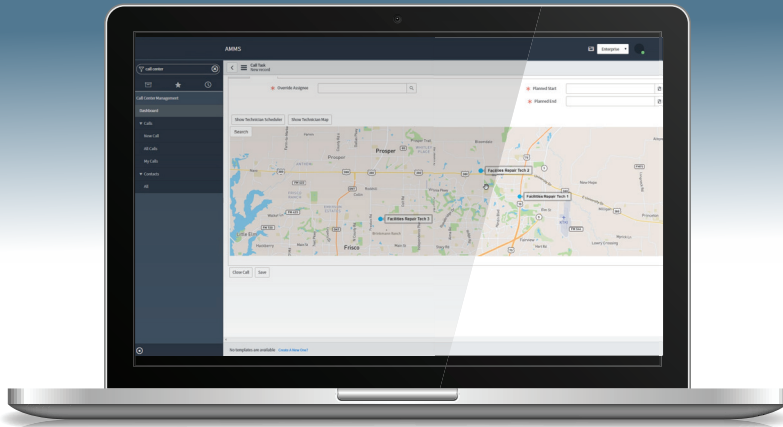


Learn more at www.etcc.com or by emailing us at bizdev@etcc.com



ETC[®]

For toll collection, ITS, and multimodal systems. Unlimited power. Unlimited uses.



- ◆ Predictive Capabilities
 - Capacity planning, asset lifecycle management, and system performance monitoring
 - Isolating probable cause and displaying a confidence rating
 - Building and executing automated maintenance tasks
- ◆ Unified Monitoring Tool
 - Single web-based tool to log, resolve, track, and view status of all tickets
 - Provides response and resolution targets for SLA adherence and reporting
- ◆ Availability and Performance Monitoring of All Devices
 - Customizable dashboard visually depicts system and devices
 - Maps and prioritizes issues based on business rules
 - Monitors devices to a configured service level
- ◆ Comprehensive IT Service and Asset Management System
 - Integrated and customized for the tolling and ITS industry in the new multimodal environment

riteTRAC™

With our riteTRAC™ module, riteOSS provides a unique industry-leading **automated lane performance and audit tool**.

This advanced system uses machine learning for real-time lane performance monitoring and offers continuous trending of transaction events with automated anomaly detection. These features ensure that your system performs to stated SLAs and determines when a lane is out of compliance for faster resolution.





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